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Statistical Report September 2011

Bureau of Contract and Technical Services



### **County of Los Angeles**

### **Department of Public Social Services**

## **Statistical Report**

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#### **All Aids Cases, Persons and Expenditures** September 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases		180,744	112,181	440	4,144	717,953	489,544	183,444	1,382,872
Persons		444,308	112,898	511	4,631	1,696,079	1,052,181	183,444	2,431,316
Expenditures (mill	ions)	\$89.82	\$23.57	\$0.15	\$3.39		\$162.86	\$150.22	\$430.02
Cost Per Case		\$496.96	\$210.09	\$350.57	\$817.44		\$332.68	\$818.90	\$310.96
				Comparison	with Prior Mor	nth			
Cases:	This Month	180,744	112,181	440	4,144	717,953	489,544	183,444	1,382,872
	Last Month	180,321	112,631	474	4,161	717,401	485,449	184,153	1,380,195
	Change	0.2%	-0.4%	-7.2%	-0.4%	0.1%	0.8%	-0.4%	0.2%
Persons:	This Month	444,308	112,898	511	4,631	1,696,079	1,052,181	183,444	2,431,316
	Last Month	444,096	113,344	550	4,657	1,694,711	1,042,754	184,153	2,426,295
	Change	0.0%	-0.4%	-7.1%	-0.6%	0.1%	0.9%	-0.4%	0.2%
Expenditures: (millions)	This Month	\$89.82	\$23.57	\$0.15	\$3.39		\$162.86	\$150.22	\$430.02
	Last Month	\$89.13	\$23.56	\$0.16	\$3.52		\$162.04	\$145.00	\$423.41
	Change	0.8%	0.0%	-5.9%	-3.8%		0.5%	3.6%	1.6%

DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families recieve both Medi-Cal and Food Stamps under separate case numbers.



#### DPSS Caseload Characteristics Los Angeles County Totals September 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Total Aided								
	Cases	180,744	112,181	440	4,144	717,953	489,544	183,444
	Persons	444,308	112,898	511	4,631	1,696,079	1,052,181	183,444
Age of Aided Persons								
	Under 1	19,071				51,413	28,534	6
	1-2	49,787				102,142	81,993	100
	3-5	71,657			2	145,870	125,043	575
	6-12	124,535			9	283,134	227,139	3,589
	13-15	46,865			2	110,207	82,958	1,852
	16-17	30,105	4		1	75,009	52,522	1,284
	18	5,275	2,831	14	1	44,803	23,363	674
	19	4,406	4,179	17	3	39,095	17,654	786
	20	5,390	4,239	17	5	35,088	16,084	771
	21-59	86,570	96,187	379	568	560,850	364,934	45,119
	60-65	574	5,172	51	412	31,292	19,730	17,997
	Over 65	73	286	33	3,628	217,176	12,227	110,691
	Total	444,308	112,898	511	4,631	1,696,079	1,052,181	183,444
Average Age of Aided Adults								
	Average Age	31	39	40	71	51	37	68
Gender of Aided Persons								
	Male	19,446	74,788	245	1,522	278,689	186,963	63,298
Adult	Female	76,504	38,106	266	3,095	530,629	267,029	112,740
	Male	174,361	2		9	446,585	300,433	4,868
Children	Female	173,996	2		5	440,176	297,755	2,538
	Total	444,308	112,898	511	4,631	1,696,079	1,052,181	183,444



### **DPSS Caseload Characteristics** Los Angeles County Totals September 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	423,604	104,263		12	1,174,002	967,435	N/A
Legal Immigrants	20,294	8,605	495	4,605	192,887	84,134	N/A
Other	347	23	14	12	1,372	567	N/A
Undocumented Immigrants	63	7	2	2	327,818	45	N/A
Total	444,308	112,898	511	4,631	1,696,079	1,052,181	N/A
Primary Language of Aided Cases							
Armenian	3,234	1,612	201	839	19,601	8,303	30,609
Cambodian	588	40		21	2,306	1,097	2,197
Chinese	446	128	30	147	23,184	2,776	14,252
English	111,451	103,914	54	298	328,384	312,705	70,420
Farsi	266	117	64	91	3,781	830	5,784
Korean	168	138	1	176	11,086	950	4,658
Other	350	88	22	103	4,795	933	3,016
Russian	255	99	30	143	4,214	635	7,345
Spanish	63,446	5,812	38	2,203	306,181	158,352	37,056
Tagalog	41	45		94	5,297	444	4,513
Vietnamese	499	188		29	9,124	2,519	3,594
Total	180,744	112,181	440	4,144	717,953	489,544	183,444
Ethnic Origin of Aided Persons							
American Indian / Alaskan Native	453	528			1,290	1,713	405
Asian	12,321	2,511	50	646	144,267	41,661	35,242
Black	90,608	48,484	20	59	120,569	201,179	32,813
Hispanic	292,552	35,390	43	2,478	1,217,414	672,548	51,509
Other	12,586	7,968	10	103	58,667	35,102	
White	35,788	18,017	388	1,345	153,872	99,978	63,475
Total	444,308	112,898	511	4,631	1,696,079	1,052,181	183,444



### Cash Aid Programs Cases Aided by District

September 2011

		CalW	/ORKs			Gener	al Relief		Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable	Unknown		
002 Glendale	6,853	1,861	1,693	3,299	4,953	1,663	3,106	184	298	
003 Pasadena, San Fernando	2,702	221	875	1,606	9,522	3,915	5,110	497		
011 East Valley, Santa Clarita	10,687	1,009	4,588	5,090	1		1			
034 Lancaster Main District	11,948	1,262	2,774	7,912	6,187	2,918	2,784	485		
082 West Valley	8,549	767	3,451	4,331						
Division I	40,739	5,120	13,381	22,238	20,663	8,496	11,001	1,166	298	
010 Wilshire	1	1			5,268	2,268	2,819	181		4,144
012 Exposition Park	8,189	449	2,645	5,095						
038 Metro North	10,057	781	5,435	3,841					78	
060 Rancho Park	5,323	424	1,445	3,454	7,716	3,455	3,840	421		
092 Hawthorne Medi-Cal District	8			8						
014 Civic Center					6,838	1,753	4,943	142		
Division II	23,578	1,655	9,525	12,398	19,822	7,476	11,602	744	78	4,144
005 Belvedere	4,773	371	1,934	2,468						
006 Cudahy	6,494	512	2,676	3,306						
013 Metro Family	9,168	414	4,935	3,819						
015 Metro East Main Office	13,110	890	6,286	5,934	8,402	4,020	3,771	611		
017 Florence	8,008	424	3,957	3,627						
040 Norwalk	6,940	772	1,832	4,336						
070 Metro Special	2	1		1	14,392	5,612	8,158	622		
Division III	48,495	3,384	21,620	23,491	22,794	9,632	11,929	1,233		
008 Southwest Special	16			16	14,005	6,416	6,911	678		
026 Compton	10,641	722	3,711	6,208						
027 South Central	7,550	414	2,509	4,627	4,059	2,043	1,796	220		
031 South Family	10,415	727	3,621	6,067	2	1		1	6	
062 Paramount	5,344	437	1,627	3,280						
083 Southwest Family	13,574	855	3,964	8,755					10	
007 South Special					20,086	9,766	9,016	1,304		
Division IV	47,540	3,155	15,432	28,953	38,152	18,226	17,723	2,203	16	
004 El Monte	6,362	484	2,476	3,402						
020 San Gabriel Valley	5,014	612	1,843	2,559	7,115	3,261	3,339	515	48	
036 Pomona	9,016	797	2,801	5,418	3,635	1,742	1,654	239		
Division V GAIN Regions	20,392	1,893	7,120	11,379	10,750	5,003	4,993	754	48	
Total	180,744	15,207	67,078	98,459	112,181	48,833	57,248	6,100	440	4,144

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*\*</sup> This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

<sup>\*\*</sup> All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

<sup>\*\*\*\*</sup> This category includes all other familes not included in the first two.



# Supplemental Programs Cases Aided by District September 2011

	Medical		Food Stamps		Total All Aids
District*	Assistance Only**	Total	PAFS	NAFS	Cash and Supplemental (Duplicated)***
002 Glendale	34,429	21,659	4,165	17,494	68,192
003 Pasadena, San Fernando	11,518	18,254	1,457	16,797	41,996
011 East Valley, Santa Clarita	28,206	23,620	6,319	17,301	62,514
034 Lancaster Main District	18,180	26,312	5,756	20,556	62,627
082 West Valley	52,286	22,111	4,999	17,112	82,946
090 Northridge Regional Medi-Cal District	62,540			<u> </u>	62,540
Division I	207,159	111,956	22,696	89,260	380,815
10 Wilshire	21,145	15,153	13	15,140	45,711
012 Exposition Park	1,389	8,652	4,056	4,596	18,230
14 Civic Center	4,939	7,582		7,582	19,359
16 Medi Cal Outreach	6,099	,		<u>'</u>	6,099
38 Metro North	11,103	12,698	5,915	6,783	33,936
160 Rancho Park	23,601	20,001	2,968	17,033	56,641
80 Medi-Cal Long Term District	33,692	,	,	,	33,692
89 Medi-Cal Mail-In Application Center	1,832				1,832
92 Hawthorne Medi-Cal District	50,107	5		5	50,120
Division II	153,907	64,091	12,952	51,139	265,620
05 Belvedere	39,169	18,816	2,559	16,257	62,758
06 Cudahy	17,585	12,789	3,566	9,223	36,868
13 Metro Family	21,413	12,930	4,341	8,589	43,511
15 Metro East Main Office	5,571	23,726	7,008	16,718	50,809
017 Florence	13,240	13,180	4,149	9,031	34,428
040 Norwalk	23,771	13,039	3,756	9,283	43,750
070 Metro Special	27,683	33,604	6	33,598	75,681
Division III	148,432	128,084	25,385	102,699	347,805
07 South Special	- <b>,</b> -	22,881	1	22,880	42,967
08 Southwest Special	37,110	29,462	14	29,448	80,593
26 Compton	25,080	18,256	5,559	12,697	53,977
27 South Central	7,509	15,924	3,471	12,453	35,042
31 South Family	20,886	19,443	5,444	13,999	50,752
062 Paramount	14,777	10,247	2,798	7,449	30,368
083 Southwest Family	2,483	13,971	7,011	6,960	30,038
Division IV	107,845	130,184	24,298	105,886	323,737
004 El Monte	29,343	14,074	3,425	10,649	49,779
020 San Gabriel Valley	23,823	19,760	2,708	17,052	55,760
336 Pomona	31,659	21,394	5,002	16,392	65,704
Division V GAIN Regions	84,825	55,228	11,135	44,093	171,243
Eligibility Systems Division	746			,	746
DPSS Total****	702,914	489,543	96,466	393,077	1,673,410
Department of Health Services	873	1	50,700	1	874
Department of Children and Family Services	14,166	_		_	14,166
Grand Total****	717,953	489,544	96,466	393,078	1,688,450

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

<sup>\*\*\*</sup> This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

<sup>\*\*\*\*</sup> DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## Cash Aid Programs Persons Aided by District September 2011

			Call	WORK	S				Gener	al Relief		Refugee	CAPI
	T-4-1	Two P	arent**	Zero	Parent***	All Ot	her***						
istrict*	Total	Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	17,801	3,123	3,240	17	3,151	2,752	5,518	5,126	1,722	3,220	184	357	
003 Pasadena, San Fernando	6,413	327	477	4	1,660	1,142	2,803	9,605	3,961	5,148	496		
011 East Valley, Santa Clarita	26,458	1,688	2,057	37	9,290	3,979	9,407	1		1			
034 Lancaster Main District	32,213	1,965	2,913	55	5,632	5,833	15,815	6,228	2,938	2,803	487		
082 West Valley	20,843	1,286	1,535	35	6,856	3,398	7,733						
Division I	103,728	8,389	10,222	148	26,589	17,104	41,276	20,960	8,621	11,172	1,167	357	
010 Wilshire	1		1					5,326	2,293	2,851	182		4,63
012 Exposition Park	19,176	639	965	44	5,114	3,347	9,067						
038 Metro North	22,532	1,180	1,482	48	10,428	2,885	6,509					87	
060 Rancho Park	12,091	666	831	20	2,642	2,439	5,493	7,750	3,472	3,854	424		
092 Hawthorne Medi-Cal District	22					7	15						
014 Civic Center								6,856	1,760	4,954	142		
Division II	53,822	2,485	3,279	112	18,184	8,678	21,084	19,932	7,525	11,659	748	87	4,63
005 Belvedere	11,913	592	810	11	3,988	1,822	4,690						
006 Cudahy	16,103	833	1,110	13	5,358	2,448	6,341						
013 Metro Family	21,772	641	854	33	10,468	2,674	7,102						
015 Metro East Main Office	32,075	1,377	1,878	48	13,161	4,258	11,353	8,446	4,042	3,792	612		
017 Florence	19,888	635	964	26	8,512	2,396	7,355						
040 Norwalk	17,754	1,245	1,649	12	3,629	3,271	7,948						
070 Metro Special	3	2	1					14,434	5,633	8,178	623		
Division III	119,508	5,325	7,266	143	45,116	16,869	44,789	22,880	9,675	11,970	1,235		
008 Southwest Special	51					13	38	14,046	6,439	6,929	678		
026 Compton	26,558	1,132	1,612	43	7,820	4,421	11,530						
027 South Central	18,952	632	905	35	5,374	2,905	9,101	4,074	2,052	1,801	221		
031 South Family	25,217	1,115	1,545	27	7,428	4,347	10,755	2	1		1	6	
062 Paramount	13,230	696	969	17	3,241	2,295	6,012						
083 Southwest Family	32,012	1,300	1,817	53	7,782	6,061	14,999					11	
007 South Special								20,179	9,812	9,057	1,310		
Division IV	116,020	4,875	6,848	175	31,645	20,042	52,435	38,301	18,304	17,787	2,210	17	
004 El Monte	15,976	743	1,040	18	5,045	2,625	6,505						
020 San Gabriel Valley	12,391	906	1,251	15	3,732	1,893	4,594	7,169	3,283	3,369	517	50	
036 Pomona	22,863	1,264	1,759	30	5,558	4,112	10,140	3,656	1,750	1,666	240		
Division V GAIN Regions	51,230	2,913	4,050	63	14,335	8,630	21,239	10,825	5,033	5,035	757	50	
Total	444,308	23,987	31,665	641	135,869	71,323	180,823	112,898	49,158	57,623	6,117	511	4,63

Numbers for Main Districts include both Main and Branch offices.

This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common. All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits. This category includes all other familes not included in the first two.



# Supplemental Programs Persons Aided by District September 2011

	Medical		Food Stamps		Total All Aids
District*	Assistance Only**	Total	PAFS	NAFS	Cash and Supplemental (Duplicated)***
02 Glendale	68,859	46,103	10,947	35,156	138,246
03 Pasadena, San Fernando	24,617	26,861	3,326	23,535	67,496
11 East Valley, Santa Clarita	75,011	58,392	14,900	43,492	159,862
34 Lancaster Main District	55,828	63,761	14,425	49,336	158,030
82 West Valley	117,453	53,041	11,806	41,235	191,337
90 Northridge Regional Medi-Cal District	108,732	·	·		108,732
Division I	450,500	248,158	55,404	192,754	823,703
10 Wilshire	39,101	23,332	32	23,300	72,391
12 Exposition Park	11,535	22,887	8,780	14,107	53,598
14 Civic Center	4,964	7,626	·	7,626	19,446
16 Medi Cal Outreach	8,463			i i	8,463
38 Metro North	36,000	31,469	12,151	19,318	90,088
60 Rancho Park	42,595	32,533	6,659	25,874	94,969
80 Medi-Cal Long Term District	34,248		,	·	34,248
89 Medi-Cal Mail-In Application Center	2,986				2,986
92 Hawthorne Medi-Cal District	131,270	14		14	131,306
Division II	311,162	117,861	27,622	90,239	507,495
05 Belvedere	100,362	48,199	6,147	42,052	160,474
06 Cudahy	49,996	34,908	8,402	26,506	101,007
13 Metro Family	67,375	33,569	9,237	24,332	122,716
15 Metro East Main Office	31,376	49,345	15,950	33,395	121,242
17 Florence	46,251	35,594	9,177	26,417	101,733
40 Norwalk	56,726	35,645	9,520	26,125	110,125
70 Metro Special	61,121	54,208	10	54,198	129,766
Division III	413,207	291,468	58,443	233,025	847,063
07 South Special	-, -	23,131	1	23,130	43,310
08 Southwest Special	81,732	46,554	39	46,515	142,383
26 Compton	69,738	49,876	13,211	36,665	146,172
27 South Central	27,845	35,645	7,858	27,787	86,516
31 South Family	58,263	47,612	12,272	35,340	131,100
62 Paramount	39,532	27,828	6,700	21,128	80,590
83 Southwest Family	18,258	37,124	15,753	21,371	87,405
Division IV	295,368	267,770	55,834	211,936	717,476
04 El Monte	72,018	38,004	8,374	29,630	125,998
20 San Gabriel Valley	53,623	38,640	6,430	32,210	111,873
36 Pomona	76,411	50,279	12,244	38,035	153,209
Division V GAIN Regions	202,052	126,923	27,048	99,875	391,080
Eligibility Systems Division	1,073		== /0 10		1,073
DPSS Total****	1,673,362	1,052,180	224,351	827,829	3,471,334
Department of Health Services	1,181	1,032,100	/551	1	1,182
Department of Children and Family Services	21,536	_		<u>-</u>	21,536
Grand Total****	1,696,079	1,052,181	224,351	827,830	3,494,052

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

<sup>\*\*\*</sup> This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

<sup>\*\*\*\*</sup> DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



### In-Home Supportive Services Caseload by Office September 2011

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,100	234
074 IHSS Ops II El Monte	31,716	562
East Region Total	43,816	796
047 IHSS Ops III Metro IHSS	21,741	362
075 IHSS Ops III - Rancho Park	12,114	191
Metro West Region Total	33,855	553
001 IHSS Ops I Chatsworth	30,104	395
035 IHSS Ops I - Lancaster	6,906	187
073 IHSS Ops I - Burbank	24,011	244
North Region Total	61,021	826
077 IHSS Ops IV Hawthorne	44,752	815
South Region Total	44,752	815
Total	183,444	2,990

Each IHSS consumer represents a separate case or Assistance Unit.



#### Application Processing Summary September 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
Received*	14,531	23,817	109	709	32,478	56,894	4,221	132,759
Processed:							,	
Approvals	8,364	12,308	74	96	18,236	32,651	1,505	73,234
Non-Approvals	6,993	11,846	24	161	14,147	25,476	1,400	60,047
Total Processed (from current and prior months)	15,357	24,154	98	257	32,383	58,127	2,905	133,281
Approval Rate** (Approvals / Total Processed)	54.5%	51.0%	75.5%	37.4%	56.3%	56.2%	51.8%	54.9%

#### **Comparison with Prior Month**

Application Received								
This Month	14,531	23,817	109	709	32,478	56,894	4,221	132,759
Last Month	16,142	25,448	115	452	34,724	61,724	4,309	142,914
Percent Change	-10.0%	-6.4%	-5.2%	56.9%	-6.5%	-7.8%	-2.0%	-7.1%
Total Processed					·			
This Month	15,357	24,154	98	257	32,383	58,127	2,905	133,281
Last Month	15,184	24,825	105	392	33,125	58,994	3,095	135,720
Percent Change	1.1%	-2.7%	-6.7%	-34.4%	-2.2%	-1.5%	-6.1%	-1.8%
Approval Rate					·	·		
This Month	54.5%	51.0%	75.5%	37.4%	56.3%	56.2%	51.8%	54.9%
Last Month	53.0%	51.6%	67.6%	34.7%	56.4%	58.3%	44.1%	55.6%
Percent Change	2.8%	-1.2%	11.7%	7.7%	-0.1%	-3.7%	17.5%	-1.2%

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

<sup>\*</sup> Total approvals are divided by total disposed.



### CalWORKs Application Processing by District September 2011

	Applications			Processed I	Ouring Month			Processin	ng Time
	Received in		Approvals		Total	Non-	Total	4.45.5	46 . 5
Districts*	Month**	Two Parent	Zero Parent	All Other	Approvals	Approvals	Processed**	1-45 Days (percent)	46+ Days (percent)
002 Glendale	563	66	47	166	279	286	565	99.47	0.53
003 Pasadena	314	10	32	98	140	219	359	97.49	2.51
011 East Valley Main District	1,098	62	172	358	592	571	1,163	98.88	1.12
034 Lancaster Main District	1,037	82	101	428	611	530	1,141	98.86	1.14
082 West Valley District	772	39	100	221	360	469	829	98.67	1.33
Division I	3,784	259	452	1,271	1,982	2,075	4,057	98.79	1.21
012 Exposition Park	486	17	65	252	334	222	556	98.92	1.08
014 Civic Center						1	1	100.00	0.00
038 Metro North	641	32	138	230	400	268	668	99.55	0.45
060 Rancho Park	450	22	30	164	216	202	418	99.76	0.24
Division II	1,577	71	233	646	950	693	1,643	99.39	0.61
005 Belvedere	636	27	86	164	277	334	611	95.58	4.42
006 Cudahy	480	39	91	210	340	163	503	99.40	0.60
013 Metro Family	764	18	140	239	397	268	665	98.50	1.50
015 Metro East	688	34	131	260	425	324	749	98.26	1.74
017 Florence	456	19	109	160	288	220	508	96.85	3.15
040 Norwalk	634	46	77	251	374	338	712	86.94	13.06
070 Metro Special						4	4	100.00	0.00
Division III	3,658	183	634	1,284	2,101	1,651	3,752	95.68	4.32
007 South Special	1					1	1	100.00	0.00
008 Southwest Special				1	1	1	2	50.00	50.00
026 Compton	830	45	146	355	546	448	994	98.69	1.31
027 South Central	448	13	68	188	269	187	456	94.96	5.04
031 South Family	809	36	98	341	475	350	825	92.85	7.15
062 Paramount	480	32	49	173	254	239	493	98.78	1.22
083 Southwest Family	984	53	118	535	706	425	1,131	98.32	1.68
Division IV	3,552	179	479	1,593	2,251	1,651	3,902	96.90	3.10
004 El Monte	685	32	89	253	374	385	759	90.25	9.75
020 San Gabriel Valley	403	24	46	150	220	151	371	96.77	3.23
036 Pomona	872	49	93	344	486	387	873	97.71	2.29
Division V GAIN Regions	1,960	105	228	747	1,080	923	2,003	94.71	5.29
Total	14,531	797	2,026	5,541	8,364	6,993	15,357	97.08	2.92

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the **Back to Table of Contents** same month.



### General Relief Application Processing by District September 2011

	Applications	Pro	cessed During Mo	onth*	Processing Time				
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)	
002 Glendale	920	440	423	863	94.79	4.06	0.46	0.70	
003 Pasadena	2,351	1,008	1,312	2,320	94.66	4.83	0.30	0.22	
011 East Valley Main District			13	13	92.31	0.00	0.00	7.69	
034 Lancaster Main District	1,587	794	935	1,729	97.05	2.37	0.35	0.23	
082 West Valley District			4	4	100.00	0.00	0.00	0.00	
Division I	4,858	2,242	2,687	4,929	95.52	3.81	0.34	0.32	
010 Wilshire	1,209	618	612	1,230	93.58	5.12	0.89	0.41	
014 Civic Center	1,036	607	385	992	87.70	11.09	0.81	0.40	
060 Rancho Park	1,641	782	870	1,652	92.37	5.75	1.21	0.67	
Division II	3,886	2,007	1,867	3,874	91.56	6.92	1.01	0.52	
006 Cudahy			1	1	100.00	0.00	0.00	0.00	
015 Metro East	1,903	940	870	1,810	97.57	1.66	0.66	0.11	
070 Metro Special	2,563	1,598	1,148	2,746	86.38	12.05	1.42	0.15	
Division III	4,466	2,538	2,019	4,557	90.83	7.92	1.12	0.13	
007 South Special	4,245	2,112	1,856	3,968	89.92	9.07	0.71	0.30	
008 Southwest Special	2,432	1,512	1,104	2,616	92.16	6.77	0.50	0.57	
027 South Central	1,060	535	523	1,058	95.65	2.55	0.76	1.04	
Division IV	7,737	4,159	3,483	7,642	91.48	7.38	0.64	0.50	
020 San Gabriel Valley	1,658	898	956	1,854	79.72	16.45	2.43	1.40	
036 Pomona	1,212	464	834	1,298	81.43	15.56	2.00	1.00	
Division V GAIN Regions	2,870	1,362	1,790	3,152	80.43	16.09	2.25	1.24	
Total	23,817	12,308	11,846	24,154	90.75	7.82	0.94	0.49	

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month. **Back to Table of Contents** 



### Refugee Application Processing by District September 2011

	Applications	Pr	ocessed During Mont	h*	Processing Time		
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)	
002 Glendale	66	41	15	56	100.00	0.00	
Division I	66	41	15	56	100.00	0.00	
038 Metro North	17	15	6	21	95.24	4.76	
Division II	17	15	6	21	95.24	4.76	
015 Metro East	1						
Division III	1						
031 South Family	2		1	1	100.00	0.00	
083 Southwest Family	3	2		2	100.00	0.00	
Division IV	5	2	1	3	100.00	0.00	
020 San Gabriel Valley	20	16	2	18	94.44	5.56	
Division V GAIN Regions	20	16	2	18	94.44	5.56	
Total	109	74	24	98	97.96	2.04	

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



#### **Medical Assistance Only Application Processing** September 2011

#### **Processing Time \*\*\*\***

						FIOCESSIII	y i iiiie		
	Applications Received in	Proce	essed During Mo	onth** Total	Reg	Regular			
istricts*	Month**	Approvals	Non Approvals	Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %	
002 Glendale	695	379	299	678	92.71	7.29	81.82	18.18	
003 Pasadena	421	206	235	441	97.18	2.82	73.33	26.67	
011 East Valley Main District	1,041	634	492	1,126	95.53	4.47	54.84	45.16	
034 Lancaster Main District	560	409	309	718	91.82	8.18	76.67	23.33	
082 West Valley District	928	610	557	1,167	97.68	2.32	45.45	54.55	
090 Northridge Regional Medi-Cal District	5,277	2,253	2,002	4,255	93.45	6.55	62.52	37.48	
Division I	8,922	4,491	3,894	8,385	94.37	5.63	63.16	36.84	
010 Wilshire	944	496	461	957	96.78	3.22	60.87	39.13	
012 Exposition Park	10	33	2	35	96.97	3.03	100.00	0.00	
014 Civic Center	108	33	74	107	93.26	6.74	75.00	25.00	
016 Medi Cal Outreach East	5,040	4,566	340	4,906	92.45	7.55	45.41	54.59	
038 Metro North	197	49	172	221	32.09	67.91	83.33	16.67	
060 Rancho Park	620	322	344	666	96.28	3.72	45.45	54.55	
080 Medi-Cal Long Term District	2,029	589	1,370	1,959	88.80	11.20	68.61	31.39	
089 Medi-Cal Mail-In Application Center	5,361	1,705	3,251	4,956	98.28	1.72	93.33	6.67	
092 Hawthorne Medi-Cal District	160	79	123	202	29.21	70.79	8.70	91.30	
Division II	14,469	7,872	6,137	14,009	92.79	7.21	54.67	45.33	
005 Belvedere	885	575	359	934	88.40	11.60	50.00	50.00	
006 Cudahy	596	280	349	629	90.46	9.54	68.42	31.58	
013 Metro Family	34	45	11	56	78.18	21.82	0.00	100.00	
015 Metro East	260	207	134	341	98.19	1.81	83.33	16.67	
017 Florence	271	197	126	323	92.41	7.59	83.33	16.67	
040 Norwalk	832	555	350	905	93.37	6.63	46.15	53.85	
070 Metro Special	926	527	522	1,049	97.04	2.96	56.25	43.75	
Division III	3,804	2,386	1,851	4,237	92.86	7.14	55.75	44.25	
008 Southwest Special	789	579	249	828	96.82	3.18	60.47	39.53	
026 Compton	608	326	307	633	95.98	4.02	55.56	44.44	
027 South Central	204	118	93	211	93.69	6.31	80.00	20.00	
031 South Family	597	373	342	715	88.42	11.58	60.00	40.00	
062 Paramount	297	230	129	359	97.12	2.88	45.45	54.55	
083 Southwest Family	16	40	7	47	100.00	0.00	0	0	
Division IV	2,511	1,666	1,127	2,793	94.37	5.63	58.57	41.43	
004 El Monte	564	407	269	676	91.47	8.53	65.38	34.62	
020 San Gabriel Valley	394	304	158	462	96.40	3.60	58.82	41.18	
036 Pomona	771	380	345	725	84.29	15.71	66.67	33.33	
Division V GAIN Regions	1,729	1,091	772	1,863	89.91	10.09	64.38	35.62	
Eligibility Systems Division	4	0	1	1	100.00	0.00	0	0	
DPSS Total	31,439	17,506	13,782	31,288	93.17	6.83	59.48	40.52	
Department of Health Services	914	628	363	991	42.42	57.58	25.87	74.13	
Department of Children and Family Services	125	102	2	104	92.31	7.69	0	0	
Grand Total	32,478	18,236	14,147	32,383	92.34	7.66	51.41	48.59	

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

Of the 32,383 applications processed during the month, 30,324 were regular and 2,059 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



#### Food Stamp Application Processing by District September 2011

	Applications Received in		Approvals			Non Approvals		Total Processed	Percen	Percent Processed in 30 Days		
Districts*	Month**	Public Assistance***	Non-Public Assistance****			Total	Trocesseu	Public Assistance***	Non Public Assistance****	Total		
002 Glendale	2,478	277	1,051	1,328	188	929	1,117	2,445	98.92	95.86	96.44	
003 Pasadena	3,267	87	1,542	1,629	135	1,421	1,556	3,185	89.64	97.03	96.51	
011 East Valley Main District	2,633	410	1,242	1,652	277	819	1,096	2,748	97.38	95.49	95.96	
034 Lancaster Main District	3,401	359	1,346	1,705	265	1,445	1,710	3,415	97.12	97.49	97.42	
082 West Valley District	2,034	257	929	1,186	238	719	957	2,143	98.79	96.42	96.97	
090 Northridge Regional Medi-Cal District						1	1	1		100.00	100.00	
Division I	13,813	1,390	6,110	7,500	1,103	5,334	6,437	13,937	97.19	96.57	96.69	
010 Wilshire	2,630	1	1,438	1,439		1,174	1,174	2,613	100.00	97.51	97.51	
012 Exposition Park	443	258	69	327	150	5	155	482	94.12	97.30	94.61	
014 Civic Center	1,139		534	534	1	585	586	1,120	100.00	94.19	94.20	
038 Metro North	429	267	68	335	121	8	129	464	98.45	97.37	98.28	
060 Rancho Park	3,041	185	1,417	1,602	113	1,394	1,507	3,109	97.32	94.88	95.11	
089 Medi-Cal Mail-In Application Center					1		1	1	0.00		0.00	
Division II	7,682	711	3,526	4,237	386	3,166	3,552	7,789	96.44	95.85	95.93	
005 Belvedere	1,779	224	848	1,072	163	632	795	1,867	84.24	89.93	88.75	
006 Cudahy	1,272	157	593	750	69	488	557	1,307	98.23	94.73	95.33	
013 Metro Family	464	222	111	333	104	3	107	440	92.02	92.98	92.27	
015 Metro East	2,985	316	1,509	1,825	196	1,008	1,204	3,029	89.65	96.90	95.68	
017 Florence	817	225	348	573	119	203	322	895	94.19	95.10	94.75	
040 Norwalk	1,303	213	519	732	140	533	673	1,405	65.44	92.02	85.34	
070 Metro Special	4,231		2,408	2,408	4	1,956	1,960	4,368	75.00	96.15	96.13	
Division III	12,851	1,357	6,336	7,693	795	4,823	5,618	13,311	86.66	94.88	93.55	
007 South Special	4,300		2,692	2,692		1,707	1,707	4,399		96.59	96.59	
008 Southwest Special	4,013		2,267	2,267		1,731	1,731	3,998		92.97	92.97	
026 Compton	1,535	321	609	930	219	510	729	1,659	96.29	90.62	92.46	
027 South Central	1,775	163	835	998	86	684	770	1,768	77.51	97.17	94.40	
031 South Family	1,786	306	722	1,028	202	562	764	1,792	89.96	83.72	85.49	
062 Paramount	874	159	418	577	100	298	398	975	97.30	95.67	96.10	
083 Southwest Family	1,078	490	142	632	446	73	519	1,151	95.62	83.72	93.40	
Division IV	15,361	1,439	7,685	9,124	1,053	5,565	6,618	15,742	92.97	93.55	93.46	
004 El Monte	1,588	250	738	988	170	539	709	1,697	56.43	86.14	78.79	
020 San Gabriel Valley	2,473	143	1,363	1,506	49	1,028	1,077	2,583	87.50	91.26	90.98	
036 Pomona	3,065	309	1,294	1,603	236	1,224	1,460	3,063	90.28	84.87	85.83	
Division V GAIN Regions	7,126	702	3,395	4,097	455	2,791	3,246	7,343	77.53	87.60	86.01	
099 LEADER Application Development	61					5	5	5		100.00	100.00	
Eligibility Systems Division	61					5	5	5		100.00	100.00	
Total	56,894	5,599	27,052	32,651	3,792	21,684	25,476	58,127	91.15	94.13	93.65	

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

<sup>\*</sup> All members of the Food Stamp household received CalWORKs assistance during the month.

<sup>\*\*\*\*</sup> None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.



### In-Home Supportive Services Application Processing by Office September 2011

	Applications Received		Processed During month*	
Office	in Month*	Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	374	87	141	228
074 IHSS Ops II El Monte	666	170	217	387
East Region	1,040	257	358	615
047 IHSS Ops III Metro IHSS	467	228	154	382
075 La Cienega IHSS	267	94	164	258
Metro West Region	734	322	318	640
001 IHSS Ops I Chatsworth	666	234	206	440
035 IHSS Ops I - Lancaster	285	52	66	118
073 IHSS Ops I - Burbank	326	164	288	452
North Region	1,277	450	560	1,010
077 IHSS Ops IV Hawthorne	1,170	476	164	640
South Region	1,170	476	164	640
Total	4,221	1,505	1,400	2,905

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<sup>\*</sup> Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



### Cash Aid Programs Terminations by District

September 2011

		CalV	VORKs			<b>General Relief</b>	Refugee	CAPI	
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable		
002 Glendale	370	112	67	191	728	364	364	47	
003 Pasadena, San Fernando	201	23	45	133	1,672	898	774		
011 East Valley, Santa Clarita	803	101	243	459	•				
034 Lancaster Main District	982	138	171	673	1,119	634	485		
082 West Valley	627	75	168	384	•				
Division I	2,983	449	694	1,840	3,519	1,896	1,623	47	
010 Wilshire					949	505	444		117
012 Exposition Park	604	50	147	407					
014 Civic Center					1,019	344	675		
038 Metro North	554	76	213	265				17	
060 Rancho Park	475	48	92	335	1,337	731	606		
092 Hawthorne Medi-Cal District	1		1						
Division II	1,634	174	453	1,007	3,305	1,580	1,725	17	117
005 Belvedere	307	41	79	187					
006 Cudahy	568	78	160	330					
013 Metro Family	548	44	232	272					
015 Metro East Main Office	814	91	268	455	1,538	895	643		
017 Florence	517	44	183	290					
040 Norwalk	468	78	71	319					
070 Metro Special					2,566	1,332	1,234		
Division III	3,222	376	993	1,853	4,104	2,227	1,877		
007 South Special					4,015	2,161	1,854		
008 Southwest Special					2,977	1,497	1,480		
026 Compton	738	88	164	486					
027 South Central	607	64	137	406	858	512	346		
031 South Family	722	74	174	474					
062 Paramount	464	68	83	313					
083 Southwest Family	1,054	106	215	733				1	
Division IV	3,585	400	773	2,412	7,850	4,170	3,680	1	
004 El Monte	339	47	79	213					
020 San Gabriel Valley	371	59	91	221	1,368	758	610	9	
036 Pomona	742	107	138	497	705	399	306		
Division V GAIN Regions	1,452	213	308	931	2,073	1,157	916	9	
Total	12,876	1,612	3,221	8,043	20,851	11,030	9,821	74	117

Numbers for these offices include both the Main and Branch offices.

<sup>\*\*</sup> This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



# Supplemental Programs Terminations by District September 2011

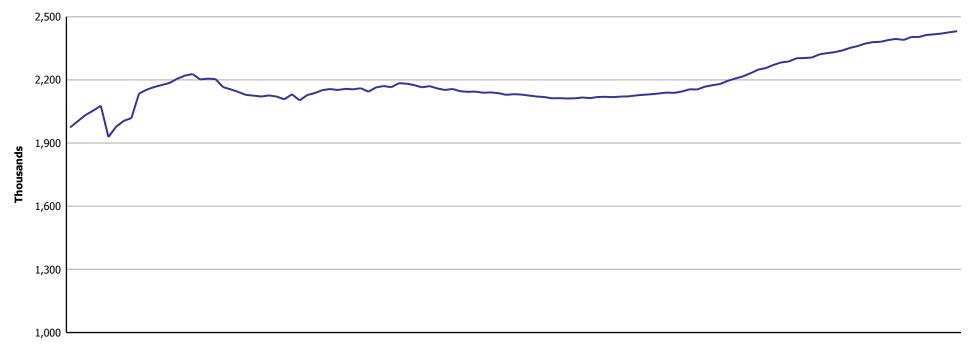
	Medical		Total All Aids**		
District*	Assistance Only	Total	PAFS	NAFS	Cash Aid and Supplemental Programs
002 Glendale	480	1,587	146	1,441	3,212
003 Pasadena, San Fernando	206	1,746	74	1,672	3,825
011 East Valley, Santa Clarita	585	1,978	396	1,582	3,366
034 Lancaster Main District	529	2,472	329	2,143	5,102
082 West Valley	1,032	1,886	259	1,627	3,545
090 Northridge Regional Medi-Cal District	1,343	,		, ,	1,343
Division I	4,175	9,669	1,204	8,465	20,393
010 Wilshire	346	1,425	,	1,425	2,837
012 Exposition Park	71	550	216	334	1,225
014 Civic Center	28	638		638	1,685
016 Medi Cal Outreach	1,779	1		1	1,780
038 Metro North	174	700	237	463	1,445
060 Rancho Park	351	1,893	150	1,743	4,056
080 Medi-Cal Long Term District	399				399
089 Medi-Cal Mail-In Application Center	20	2		2	22
092 Hawthorne Medi-Cal District	662	2		2	665
Division II	3,830	5,211	603	4,608	14,114
005 Belvedere	922	1,564	118	1,446	2,793
006 Cudahy	510	1,184	244	940	2,262
013 Metro Family	360	812	188	624	1,720
015 Metro East Main Office	171	1,867	311	1,556	4,390
017 Florence	270	876	211	665	1,663
040 Norwalk	693	1,051	175	876	2,212
070 Metro Special	586	3,147		3,147	6,299
Division III	3,512	10,501	1,247	9,254	21,339
007 South Special		2,533	_	2,533	6,548
008 Southwest Special	734	3,471		3,471	7,182
026 Compton	626	1,523	322	1,201	2,887
027 South Central	174	1,577	221	1,356	3,216
031 South Family	518	1,656	287	1,369	2,896
062 Paramount	296	902	177	725	1,662
083 Southwest Family	139	1,028	378	650	2,222
Division IV	2,487	12,690	1,385	11,305	26,613
004 El Monte	515	955	117	838	1,809
020 San Gabriel Valley	300	1,734	151	1,583	3,782
036 Pomona	679	2,148	358	1,790	4,274
Division V GAIN Regions	1,494	4,837	626	4,211	9,865
DPSS Total**	15,498	42,908	5,065	37,843	95,314
Department of Health Services	30	1	,	1	31
Department of Children and Family Services	53				53
Grand Total**	15,581	42,909	5,065	37,844	95,398

Numbers for Main Districts include both Main and Branch offices.

DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



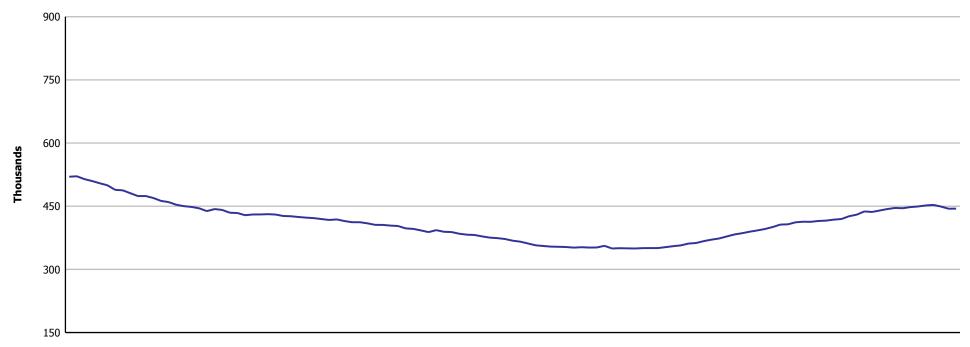
#### **Persons Aided - All Aids Combined**



	2002	2003	<u>2004</u>	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	2011
January	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585
February	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716
March	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761
April	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859
May	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553
June	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384
July	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344
August	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295
September	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316
October	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	
November	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	
December	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	



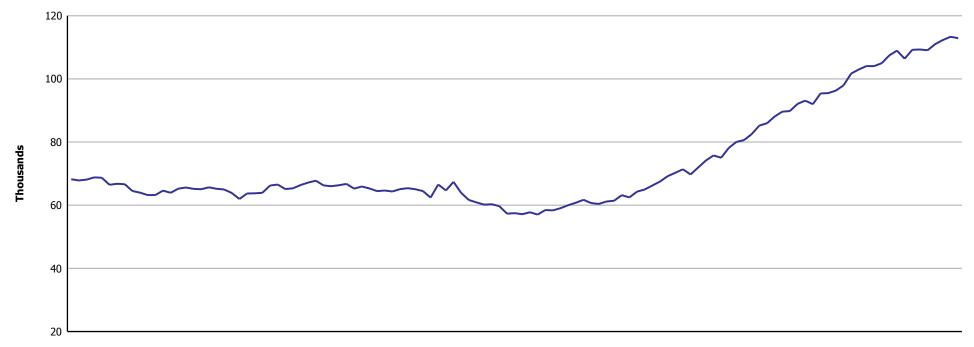
#### **Persons Aided - CalWORKs**



	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949
February	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154
March	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929
April	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363
May	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770
June	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164
July	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303
August	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096
September	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308
October	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	
November	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	
December	469,554	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	



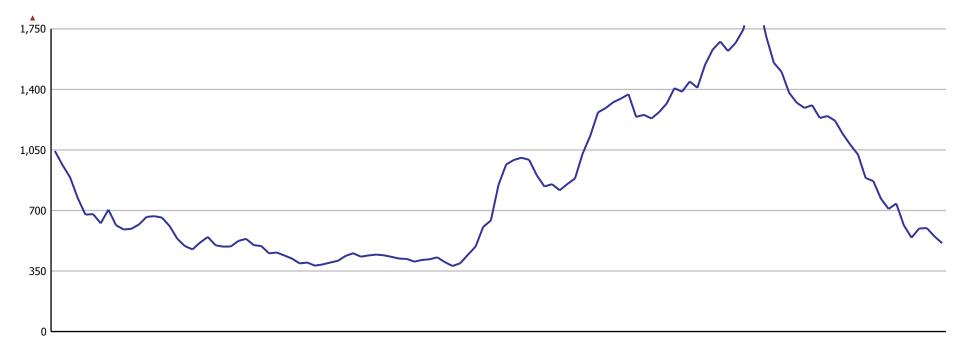
#### **Persons Aided - General Relief**



	2002	2003	2004	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	2011
January	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951
February	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390
March	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212
April	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311
May	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062
June	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018
July	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308
August	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344
September	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898
October	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	
November	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	
December	63,215	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	



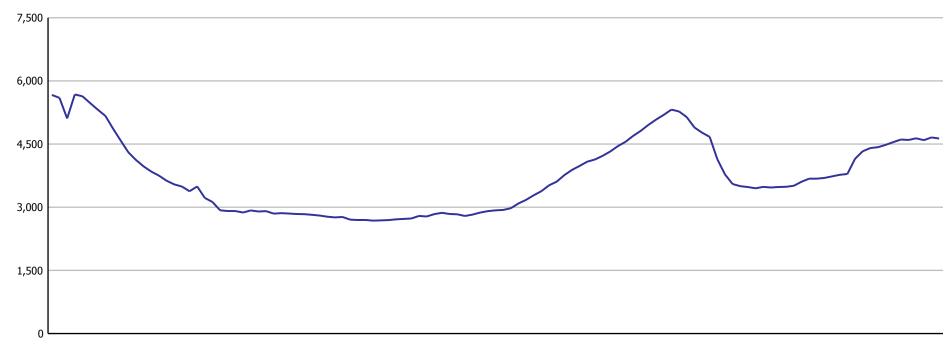
#### Persons Aided - Refugee



	2002	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	1,044	663	524	399	414	992	1,292	1,410	1,380	768
February	963	667	536	409	418	1,005	1,326	1,542	1,323	709
March	891	659	500	437	429	993	1,347	1,630	1,293	740
April	771	610	494	453	401	904	1,372	1,677	1,309	614
May	676	537	452	433	379	839	1,241	1,622	1,235	543
June	679	494	457	440	395	852	1,253	1,669	1,246	596
July	626	475	440	445	444	817	1,232	1,746	1,219	598
August	705	515	422	441	491	853	1,269	1,793	1,143	550
September	615	547	394	432	605	885	1,319	1,786	1,080	511
October	590	499	399	422	642	1,029	1,407	1,706	1,023	
November	594	491	381	420	848	1,132	1,387	1,554	888	
December	619	492	388	404	966	1,267	1,446	1,502	870	



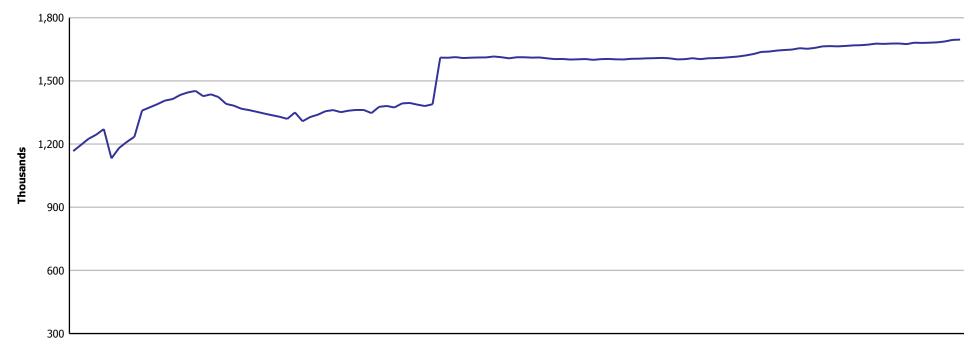
#### Persons Aided - CAPI\*



	2002	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	2007	2008	2009	<u>2010</u>	<u>2011</u>
January	5,666	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425
February	5,597	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480
March	5,108	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546
April	5,678	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607
May	5,635	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597
June	5,474	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637
July	5,317	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592
August	5,169	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657
September	4,867	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631
October	4,582	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	
November	4,304	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	
December	4,121	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	



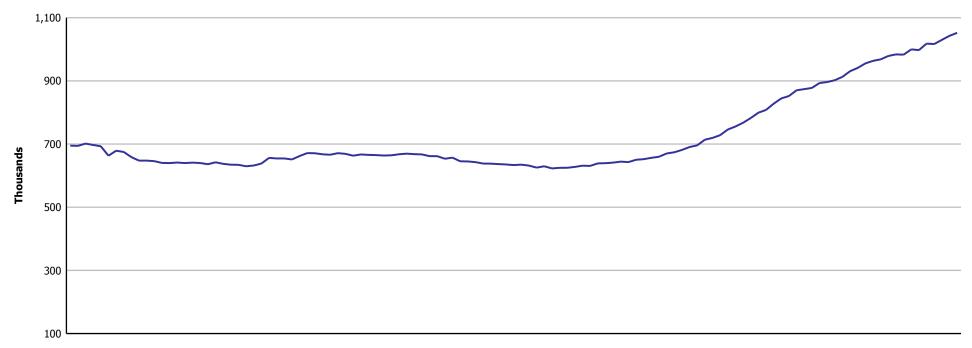
#### **Persons Aided - Medical Assistance Only**



	2002	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	2009	<u>2010</u>	<u>2011</u>
January	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657
February	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595
March	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467
April	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359
May	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497
June	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049
July	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322
August	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711
September	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079
October	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	
November	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	
December	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	



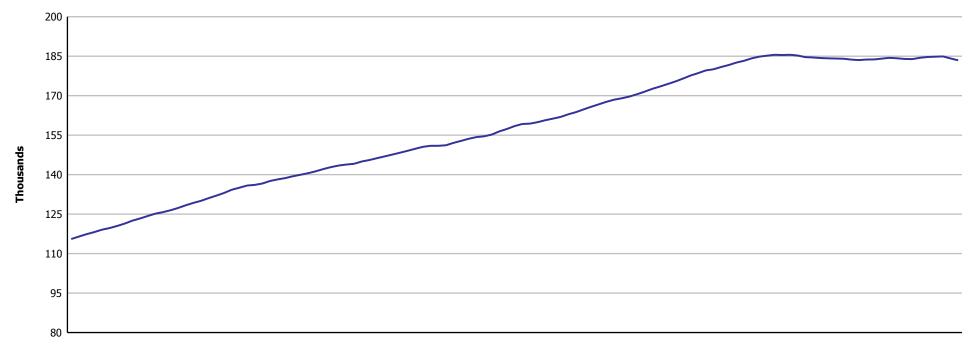
#### **Persons Aided - Food Stamps**



	2002	2003	<u>2004</u>	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972
February	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952
March	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836
April	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431
May	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987
June	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668
July	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907
August	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754
September	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181
October	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	
November	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	
December	645,854	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	



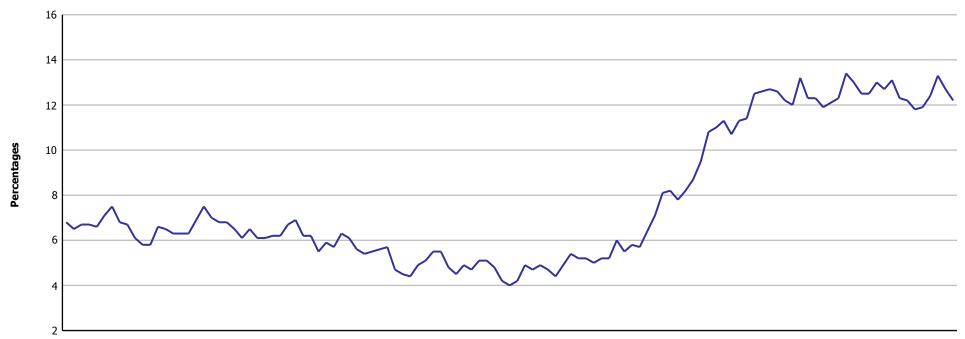
#### Persons Aided - IHSS\*



	2002	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	2008	<u>2009</u>	<u>2010</u>	2011
January	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215
February	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956
March	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891
April	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407
May	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698
June	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815
July	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933
August	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153
September	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444
October	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	
November	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	
December	125,180	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	



#### **Unemployment Rate - Los Angeles County**



	2002	2003	2004	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	2009	<u>2010</u>	2011
January	6.80	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10
February	6.50	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30
March	6.70	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20
April	6.70	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80
May	6.60	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90
June	7.10	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40
July	7.50	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30
August	6.80	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70
September	6.70	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20
October	6.10	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	
November	5.80	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	
December	5.80	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	

#### **Glossary**

<u>Department of Public Social Services (DPSS)</u> administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

<u>California Work Opportunity and Responsibility to Kids (CalWORKs)</u> provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

#### Types of Assistance Units include:

- <u>Two Parent Families</u> include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-ofhousehold.
- <u>Zero Parent Families</u> are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- <u>All Other Families</u> are those that have not been identified as either a two parent or a zero parent family.
- <u>Safety Net Cases</u> are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- <u>TANF Timed-Out</u> are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

<u>Cash Assistance Program to Immigrants (CAPI)</u> provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

<u>The Food Stamp Program</u> helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

<u>In-Home Supportive Services (IHSS)</u> enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

<u>Medical Assistance Only (MAO)</u> provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and liguistically appropriate services.